

Safe Children, Bright Futures
















































We promote the well being of children, families and communities. We protect and care for children at risk.

We achieve these goals through focus on the following:

Protection

Permanency

Preparation for Life

Who we Serve	14/15	15/16	16/17	17/18	18/19	Trend
 Recurrence of Child Protection Concerns in a Family After an Investigation	14.7%	15.9%	14.9%	Data not available	Data not available	
 Recurrence of Child Protection Concerns in a Family After Ongoing Protection Services Were Provided	15.1%	16.6%	18.0%	Data not available	Data not available	
 % of Investigations Transferred to Ongoing	23.1%	21.7%	23.9%	22.0%	22.2%	
 Entry to Care	2.8%	2.6%	2.8%	Data not available	Data not available	
 Re-entry to Care Following Discharge	11.8%	14.8%	10.8%	Data not available	Data not available	
 Developmental Assets for Children in Care	28.9	27.9	29.2	28.3	27.5	
 Caregiver-Youth Relationship for Children in Care	6.5	6.4	6.5	6.6	5.9	
 Satisfaction with Service	69.1%	67.6%	68.1%	75.6%	78.6%	
 # of Children in Care at End of Period	707	608	573	523	529	
 % of Children in Care who are Indigenous	17.6%	15.3%	15.2%	15.3%	22.3%	
 % of Children in Care who are Black	Data not available	Data not available	Data not available	7.8%	9.8%	
Financial	14/15	15/16	16/17	17/18	18/19	Trend
 Accuracy of Financial Forecasting	99.8%	100.0%	100.0%	98.6%	99.8%	
Internal Processes	14/15	15/16	16/17	17/18	18/19	Trend
 Compliance with Response Time - 12 Hour	72.8%	70.9%	74.9%	67.9%	Data not available	
 Compliance with Response Time - 48 Hour	79.2%	66.7%	77.8%	86.1%	Data not available	
 Compliance with Response Time - 7 Day	51.4%	53.4%	51.0%	54.9%	Data not available	
 % of Children in Care in Family-Based Placements	75.5%	73.4%	73.6%	73.6%	71.5%	
 Time to Discharge	58.7%	60.3%	61.8%	Data not available	Data not available	
 Society Resource Homes at End of Fiscal Year	Data not available	301	269	235	223	
 Length of Service	42.3%	46.1%	52.5%	51.4%	56.5%	
 Cases Before the Court	555	416	365	344	383	
 % of Cases Before the Court that are Indigenous	Data not available	Data not available	Data not available	12.5%	18.3%	
 Customary Care Agreements as % of Children in Care	Data not available	Data not available	0.5%	0.8%	0.8%	
Organizational Readiness	14/15	15/16	16/17	17/18	18/19	Trend
 Staff Turnover	6.4%	10.0%	6.6%	7.7%	7.4%	
 Staff Sick Days (calendar year)	10.8	9.7	11.7	10.9	10.3	